



# Dispatch Times

August 2021  
Volume 8, Issue 8

## School Emergency Radio Testing

Didn't school just end for summer break? It's that time of the year again where our Warren County schools (excluding Lebanon) will test their MARCS in School Emergency Radio. This test is performed twice a year to make sure the radios are working as designed AND so that school personnel are familiar with the procedure in the event of a true emergency. These radios are tested August 1-September 7 & March 1-31 every year. These radios provide quick and direct contact to the Communications Center during a violent, life-threatening situation, for example an active assailant. There are 61 school buildings that have these radios, 52 public schools and 9 private schools.

### Back to School Dates:

- Carlisle - August 24
- Franklin - August 16
- Kings - August 18
- Lebanon - August 11
- Little Miami - September 7
- Mason - August 12
- Springboro - August 17
- Warren County Career Center - August 11
- Waynesville - August 17

When school is back in session, make sure to account for school buses and the stops you may get behind.

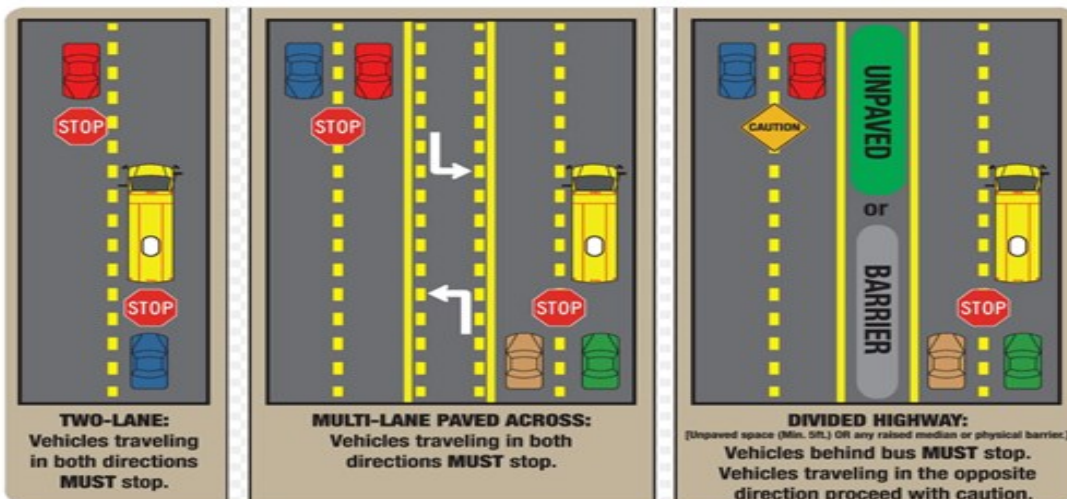
### Inside this issue:

Employee of The Quarter	2
LEADS	3
Supervisor Article	4
EMA	5
Former Times	6
Dispatch Stats	7

### Mark Your Calendar!



- August 7**  
Lebanon Blues Festival
- August 8**  
LM Half Marathon & 10k @ Phegley Park
- August 11**  
FEMA & the FCC conduct nationwide EAS & WEA @ 2:20pm
- August 26**  
National Dog Day



# Employee Spotlight



## Congratulations Kim Adams Employee of the 2nd Quarter 2021

Kim began her career here at the Communications Center in January 2020 and it was unlike any other probationary period. The Coronavirus Pandemic was soon to begin and Kim along with several other new hires at the time were repositioned in the EOC (Emergency Operations Center).

*My most memorable call so far was when I was still in training on police radio and we had the pursuit with WCSO units and Middletown. The suspect ended up crashing out in the front yard of a residence and then fired at the arriving units on scene. There were several locations connected with the call because the suspect had also thrown individuals from the car at two different spots. Trying to keep units organized while making sure we had help responding to the officer shot was stressful, but it was also the day I was cleared on police radio!*

*Since being here I have learned that even though I thought had seen and heard it all after 25 years in fire and EMS and working in the emergency room, 911 takes it to a whole new level. There isn't a shift that goes by that something doesn't leave me shaking my head.*

*My biggest challenge so far is learning the geography in the county that I am not familiar with. Many callers use nicknames or old names of locations while many others just don't know where they are. Being able to pinpoint where they are located can be difficult at times, but it seems to get easier as time goes on.*



## August Birthdays

Dennis Rutter - 10th  
Jeanne Johnson - 11th  
Carmen Carson - 20th



## August Milestones

Kelly Fiebig 7 years of service on 8/18



# NEW: 8 YEAR VALIDITY NOW AVAILABLE FOR OHIO DL/IDs



Effective July 1, 2021 Ohio Driver License and Identification Cards (DL/IDs) may be issued for a period of either four or eight years at the request of the customer for the issuance either a compliant or standard DL/ID. This extended period is available to persons 21-65 years of age with correct U.S. legal presence and the fee table for the eight year credentials can be found online at [bmv.ohio.gov](http://bmv.ohio.gov).

There are no differences in the design and security features of the eight year credential compared to the four year credential.

For additional information – Please contact your local BMV Investigations office



Bureau of Motor Vehicles  
Investigations Section  
[bmv.ohio.gov](http://bmv.ohio.gov)

(614) 752-4885

Northeast District Office (1)  
12000 Snow Rd. Unit 15  
Parma, Ohio 44130  
(p) 440.845.1264

Northeast District Office (1)  
831 Southwestern Run Unit 2  
Youngstown, Ohio 44514  
(p) 330.629.2145

Southeast District Office (2)  
1583 Alum Creek Dr.  
Columbus, Ohio 43209  
(p) 614.752.7919

Southwest District Office (3)  
10948 Hamilton Ave.  
Cincinnati, Ohio 45231  
(p) 513.742.7514

Toledo District Office (4)  
4400 Heatherdowns Blvd.  
Toledo, Ohio 43614  
(p) 419.327.8940

# Pets of Dispatchers

By: Kristen Osborn, Supervisor

To keep it lighthearted this month, we'd like to introduce you to some of the pets of our dispatchers! A little known fact about dispatchers is that we love animals! We dress them up for holidays or have them wear bow ties or bandanas, or funny collars. We have more pictures of our pets than our kids. Some of our pets are registered service animals as well. We especially love when our K9's come to visit! Whether it's playing tug-of-war with K9 Brus or K9 Hendrix, or just sitting on the floor getting some extra attention from Demeter. There isn't a dispatcher in the room that hasn't said "Can I pet that dog?!" They are our companions and best friends. We hope you all enjoy seeing our fur babies, we think they're pretty amazing!






# EMA Spotlight

## Hazard Mitigation: Flooding

### DEFINITION:

**Floods occur when water is delivered to a water body (i.e. stream, river, lake) at a rate and in an amount that is greater than normal. Flooding can occur from excess rainwater not draining properly, river water overtopping its banks, or melting snow.**

Flash Flooding	Areal Flooding	River Flooding
<p>Generally develop within 6 hours of immediate cause such as heavy rains, slow-moving storms, dam failures, etc. These floods cause a rapid rise of water over low-lying areas or a large amount of water that cannot be absorbed in urban areas.</p> <p><i>*Example: On September 3, 2018, a 100-year rain event occurred that caused flooding in Lebanon and Clearcreek Twp.</i></p>	<p>Flooding that develops more gradually, usually from prolonged and persistent moderate-to-heavy rainfall. This results in gradual ponding or buildup of water in low-lying, flood-prone areas as well as small creeks and streams.</p> <p><i>*An example of this is flooding that occurs on golf courses and farm fields</i></p>	<p>Occurs when river levels rise and overflow their banks or edges of their main channel and inundate areas that are normally dry. Usually occurs from heavy rains, dam failures, rapid snowmelt, or ice jams.</p> <p><i>*An example of this is the flooding that occurs in Morrow and South Lebanon along the Little Miami River and on Dayton-Oxford Rd. in Franklin along the Great Miami River</i></p>
		

Urban Flooding	Ice/Debris Jams
<p>The result of development and the ground's decreased ability to absorb excess water without adequate drainage systems in place. This typically occurs when farm fields or woodlands turn into roads and parking lots. Flooding can occur when the amount of water generated from rainfall runoff exceeds a storm water system's capability to remove it.</p> <p><i>*This may occur in areas near new construction</i></p>	<p>Stationary accumulations of ice or debris that restrict water flow. As ice or debris moves downstream it may get caught on obstructions to water flow such as bridge pylons, river bends, etc. When this occurs, water can be held back, causing upstream flooding. When the jam finally breaks, flash flooding can occur downstream.</p>



### Did You Know?



### DAMAGES AND IMPACTS FROM FLOODS:

Floods can damage roadways, structures, and infrastructure. Flash Flooding can lead to injury and loss of lives. It can take days or sometimes weeks for floodwaters to recede enough to start recovery operations. Floodwaters can include chemicals, debris and other hidden hazards that can affect public health and safety. Excess moisture can also increase insect activity and breed mold.

# In Former Times



**2009 Brad Edrington's Night Crew**



While near Tractor Supply Company in Deerfield, we ran into Denna Hart. Denna retired from the Communications Center as a dispatcher on May 30, 2014. She has been working for TSC since 2018. She currently is on the Field Activity Support Team (FAST) which allows her to do a lot of traveling to all TSC locations. Denna is loving life and excited to be turning 60 this October.

## Where Am I?

If you know the location where this picture was taken, email us at [melissa.bour@wcoh.net](mailto:melissa.bour@wcoh.net) no later than August 31st. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.



## July 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
<b>Total 911 Calls Received in July</b>	9,985	807	585	County Fridays 1,668 calls	County 12:00 pm
<b>Total 911 Calls Year To Date</b>	44,261	4,598	4,162	Franklin Saturdays 150 calls	Franklin 3:00 pm
<b>Percentage of 911 Calls Answered Under 10 Seconds YTD</b>	99.96%	91.85%	95.26%	Lebanon Thursdays 111 calls	Lebanon 5:00 pm



### Warren County Emergency Services

520 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315

Stay connected with us by:  
Website: [www.co.warren.oh.us/emergencyservices](http://www.co.warren.oh.us/emergencyservices)  
Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)  
Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

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